

Hilton Columbus At Easton 3900 Chagrin Drive Columbus, Ohio 43219 Tel: 1-614-414-5000 Fax: 1-614-414-5100 Group Code: MAH Exhibit Setup Saturday: 9:00 a.m. - 5:00 p.m. Sunday: 8:00 a.m. - 10:00 a.m.

<u>MAHO Expo</u> Sunday: 10:30 a.m. - 4:30 p.m.

### MAHO EXPO FAQ Forms

We respectfully request that ALL forms be used as guidelines to complete information requests and appreciate all submissions be typed directly into an email response (diane@maho4health.org). This will prevent misinterpretation of data or errors in recreating your company submission. Thank you!

This Packet Contains:

- \* Exhibitor Checklist & Due Dates
- \* Exhibitor Schedule of Events
- \* Exhibitor FAQ
- \* Exhibitor Badge Request Form Deadline 6/30 (\$25 Charge Onsite Printing)
- \* Exhibitor Rules & Regs. (2 pgs.)

Return to MAHO • 7219 Sawmill Rd. Ste. 105-A • Dublin, Ohio 43016 Phone: 614/798-1117 • 800/795-6246 • Fax: 614/798-1118 Email: <u>Diane@maho4health.org</u> • <u>Marcy@maho4health.org</u> Website: www.maho4health.org





# Exhibitor Checklist & Due Dates

HOWEVER, WE WILL HAPPILY ACCEPT ANY AND ALL OF YOUR INFORMATION BEFORE THE PUBLISHED DUE DATES.

Done	DATE	TO COMPLETE
	10/15	Exhibitor Loyalty Contract & Deposit Notes:
	1/15	Speakers Approved Commitment (Photo, Bio, Topic & Teaser, Audio Visual) Form Notes:
	2/1	Exhibitors Final Payment Notes:
	5/15	Buyer's Bingo Form (If you want it listed in the Show Directory) Notes:
	5/15	Cash Sponsorship Form <b>(If you want it listed in the Show Directory)</b> Notes:
	5/15	Food/Beverage Donation Form Notes:
	5/15	New Product Display (\$25 Charge after deadline) Notes:
	5/15	Prizes & Give-Aways Form (If you want it listed in the Show Directory) Notes:
	5/15	Retail Bag Samples Form (If you want it listed in the Show Directory) Notes:
	5/15	Retail Travel Sponsorship Form (If you want it listed in the Show Directory) Notes:
	5/15	Show Specials & Discounts Form ( <b>If you want it listed in the Show Directory)</b> Notes:
	5/15	Show Directory Ad DEADLINE for Placement in Directory Notes:
	6/1	Food/Beverage Donations Received in MAHO Office Notes:
	6/1	Retail Bag Samples Received in MAHO Office (Storage is limited! All printed material should arrive between 6/24 - 7/8) Notes:
	6/30	Badge Request Form (\$25 Charge Onsite Printing) Notes:
	7/1	Electric Form <b>Please send form &amp; check or cc# to:</b> Hilton Columbus, Attn: Sales & Catering Department, 3900 Chagrin Drive, Columbus, Ohio 43219 or fax to 614-416-8444. Notes:
	7/1	Exhibitor Service Kit George Fern (Official Show Director) All shipping arrangements completed with Fern.







## Exhibitor Schedule of Events

#### EXHIBITORS MUST BY COMPLETELY SET-UP NO LATER THAN 10:00 SUNDAY MORNING

**FRIDAY** (Education)

**Retailers:** 12:00 (noon) – 7:00 p.m. Workshop and Education **MAHO Board of Directors:** 6:00 p.m. – 8:00 p.m. Board Meeting

**SATURDAY** (Education) *Exhibitors:* 9:00 a.m. - 5:00 p.m. Exhibitor Set-up Easton Ballroom

Retailers: 8:00 a.m. – 8:00 p.m. Full Day Seminars & Lectures Retailers: 8:15 p.m. President's Reception/Patio (Location TBD if Inclement Weather) *Exhibitors:* 8:15 p.m. President's Reception/Patio (Location TBD if Inclement Weather)

**SUNDAY** (Show Day)

*Exhibitors:* 8:00 a.m. - 10:00 a.m. Exhibitor Set-up Easton Ballroom

Exhibitors: 8:00 a.m. - 10:30 a.m. ABM

Retailers: 8:00 a.m. - 10:30 a.m. ABM/Lecture Exhibitors: 10:30 a.m. - 4:30 p.m. Show Floor Open

**Retailers:** 10:30 a.m. – 4:30 p.m. Show Floor Open *Exhibitors:* 4:30 p.m. Buyer's Bingo & Tear Down Begins

**Retailers:** 4:30 p.m. Buyer's Bingo **MAHO Board of Directors:** After Show Meeting Immediately After Buyer's Bingo







- Q. Where are the Seminars and/or Educational Sessions held?
- All Educational sessions will be in either the Juniper Room or the Regent Ballroom and are clearly marked on lobby signage throughout the facility. This includes the Annual Business Meeting Sunday morning.
- Q. Where is the show floor?
- A. All exhibits will be in the Easton Ballroom.
- Q. How do I get a new badge?
- Any badge additions or corrections should be submitted to staff at registration. The forms are provided at the desk and the corrected badges will Α. be available during the next available break between Saturday educational sessions. On-site badges are \$25.00/badge.
- Q. Will there be any refreshments available?
- A. Infused water (filtered) and coffee stations are being provided courtesy of MAHO and will be available in the lobby.
- Q. Are the session rooms and exhibit hall air conditioned?
- A. Room temperature will be gauged for comfort. However, you may wish to wear a light sweater or jacket to insure your personal comfort.
- Q. Is there a designated time when exhibitors can network with retail attendees?
- There will be a President's Reception from 8:15 9:30 p.m. Saturday Evening on the patio (location TBD if inclement weather) immediately Α. following the Dinner Lecture.
- Q. At my company request, can I arrange to host dinner, at a local venue, for a group of retail attendee customers?
- Please be considerate of sponsoring companies and speakers by arranging social time with customers after the published scheduled event times. No event may be scheduled which is in conflict with the published schedule without prior approval of show management. Α.
- Q. Why did I only receive one sheet of Buyer's Bingo Stickers?
- Buyer's Bingo Stickers should be reserved for those retail attendees who place an order with your company. If you are in need of more stickers Α. please see staff at the registration desk.
- Q. Will I have WiFi access on the show floor?
- A. At this time Internet access is not available on the show floor but the Hilton has complimentary connectivity stations.
- Q. Are there additional sponsorship opportunities available to promote our companies participation in the MAHO Event?
- There are multiple opportunities to enhance your participation in our event, including but not limited to snack & beverage sponsorships, boxed lunches during the show, retailer room & travel sponsorships, just to name a few. Please refer to Exhibitor Link on the MAHO website or the MAHO Expo Exhibitor Forms for additional information. Α.
- Q. Are there additional Speaker/Sponsorship opportunities available?
- A. MAHO has the option of adding a Monday morning Sponsored Breakfast Workshop, to conclude no later than Noon. If a Monday morning session is scheduled, an additional Sunday evening Retailer Dinner Lecture may also become available (NOTE: this option is contingent on securing the Monday morning event).
- Q. Will electrical service be available on the show floor?
- A. Yes, by advance order through the Hilton. The Electric Form is included in the Exhibitor Service Kit from George Fern..
- Q. When will I receive my Exhibitor Service Kit?
- A. Information will be emailed to the Trade Show Coordinator in April including the Service Kit.
- Q. I have a tabletop space in your show. May I use a backdrop?
   A. 10 x 10 booths are THE ONLY locations permitted to display pull-up or large banner signs. All companies with a table top location are permitted to place 18" 24" wide pull-up banners out in the show concourse area at no charge, banners are <u>NO LONGER PERMITTED</u> on the show floor. Banners larger than 24" wide can be placed for a \$50 fee. Paid banner locations supercede All non-paid banners, which are first-come first-served.
- Q. What other advertising opportunities are available?
- A. Please review the list of opportunities in the MAHO Expo Exhibitor Forms for additional information.
- Q. When will I be able to secure my exhibit space for the next MAHO Expo?
- A floor plan for next year will be available at registration during the show on Sunday, noting your current location. You may initial your space to confirm your location and participation for next year. A waiting list for booth relocations or upgrades will also be available. Α.
- Q. How can I get water at my exhibit location?
- Water can be provided to you at a cost. You must pre-arrange your water through the catering staff at the Hilton. The easiest and most inexpensive solution is to transport bottled water with your exhibit. A:
- Q. Can I ship my exhibit to the Hilton or if I don't have much inventory can I ship those products to the Hilton?
- NO! Under no circumstances are you permitted to ship to the Hilton. There is a substantial charge for even small inventory Α. shipments and the Hilton is not equipped to receive an exhibit set-up through shipping. All exhibit and inventory shipments MUST be arranged through George Fern, the official show decorator. Please use the Exhibitor Link on the MAHO website.

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PLEASE TYPE OR PRINT CLEARLY

Your Company Name

Show Contact: \_\_\_\_\_\_ Phone: \_\_\_\_\_ Email: \_\_\_\_\_

All badge requests <u>MUST</u> be received no later than 6/30

#### Each company will receive (FREE):

\*Four (4) badges per 10x10 booth and/or two (2) badges per tabletop

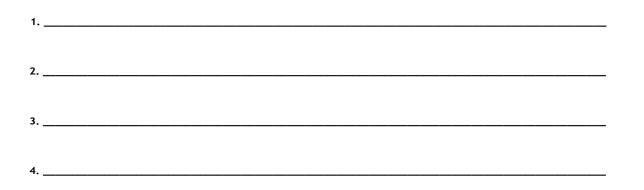
\*Additional badges will be charged at \$10.00 each

\*Any request for additional badges and/or changes after the deadline date will be charged at **\$25.00** per request

\*All badges printed on-site will be charged at \$25.00/badge

#### OUR COMPANY BADGE NEEDS ARE AS FOLLOWS:

#### PLEASE TYPE OR PRINT CLEARLY



#### Notes/Comments





#### MAHO Expo & "Summer Splash" Convention Exhibit Rules And Regulations

These Rules and Regulations have been drawn up for the purpose of providing a well-balanced, well-regulated, attractive and successful MAHO EXPO & "Summer Splash" Convention. Convention Management reserves the right in all emergencies to make such ruling as may appear to the best interest of the entire exhibition and the exhibitor agrees to abide by such rulings. Your company and all its representatives agree to abide by all the conditions, rules and regulations listed in this pamphlet as well as all other related materials published concerning the show.

**WHO SHOULD EXHIBIT:** The Natural Products and Food Industry ... Manufacturers, Brokers, Distributors, Wholesalers and Suppliers of natural foods and health related products, publications and appliances. Exhibitors will be marketing to retail outlets of the Natural Products Industry. This is a trade event and not a consumer show.

ELIGIBILITY: All products to be exhibited at the MAHO EXPO & "Summer Splash" Convention must be available through a retail store; if a product can be picked up by an independent dealer and sold from a home, it does not qualify for exhibiting at the MAHO EXPO & "Summer Splash" Convention. Management reserves the right to request a copy of business license, insurance and references.

APPLICATION FOR SPACE: Each company whose products/services will be displayed/promoted must be the company/business firm that applies for and occupies the exhibit booth(s). Application for space must be made on the space application/contract provided. Applicants are requested to indicate their preference for spaces, starting them in the order of choice. One company may order any amount of exhibit space. Applicants who will represent other companies in exhibit space may include a maximum of two (2) companies per each booth. Multi-booth applications will be considered with a single company's products when management considers priority for specific booth spaces. When two (2) companies share an exhibit tabletop space each must have its own MAHO EXPO & "Summer Splash" Convention Exhibit Contract.

BOOTH / TABLETOP ALLOCATIONS: <u>All</u> MAHO EXPO & "Summer Splash" Convention <u>Exhibitors must be MAHO members</u>. All booth/tabletop space will be allotted by MANAGEMENT. No part of any exhibit space may be sublet without the written permission of Management. All previous year MAHO EXPO & "Summer Splash" Convention exhibitors qualify for the *Exhibitor Loyalty Booth Pre-Sale* and will be given first priority when allocating exhibit space. October 15, is the first available postmark date for all other exhibitors. Exhibit space will be allocated using the postmarked date followed by the quantity and types of booths purchased and sponsorships.

**BOOTH** / TABLETOP REQUIREMENTS & SETUP: Exhibitors can distribute materials only from the booth site or purchased promotion zone. Exhibitor setup is Saturday: 9:00 a.m. - 5:00 p.m. and Sunday: 8:00 a.m. - 10:00 a.m. The Show Floor opens at 10:30 a.m. All EXHIBITORS MUST BE PAID IN FULL BEFORE THEY WILL BE PERMITTED TO SET UP THEIR EXHIBIT; ALL EXHIBITS ARE TO BE COMPLETELY SET UP NO LATER THAN 10:00 A.M. SUNDAY.

**BOOTH PRICE INCLUDES:** 10' x 10' booth space with draped back walls and three-foot side railings. (1) 2' X 6' X 30" Skirted Table, (1) 7" x 44" ID Sign (2) Chairs - (1) Wastebasket

TABLETOP PRICE INCLUDES: (1) 2' X 6' X 30" Skirted Table, (1) 7" x 44" ID Sign, (2) Chairs - (1) Wastebasket

Exhibit Hall is carpeted. Exhibitors, at their own expense, may purchase additional booth carpeting and/or tables/furniture directly from the designated show decorator. Security - Exhibit hall will be locked after the show floor closes. 24 hour on site security throughout the facility.

**BROKERS:** Brokers are allowed only two firms per booth. Brokers must register all manufacturers and products in each booth upon submission of space application. Brokers must advise MAHO and Show Decorator of all booth signs and badges needed, as well as complete company listings for the Show Directory, no later than 6/30. Any information submitted beyond that day will be included only as space permits. Additional signs or badges requested after 6/1, or on site will be subject to applicable printing and/or registration fees. (Four badges per booth, two badges per tabletop, any additional badges will be \$10.00 each.) Any special requests or requirements must be made to MAHO or Show Decorator in advance. Companies that contract with or change brokers after space has been contracted with MAHO will not receive refunds, and will only be relocated as space permits. Booth relocations are based on availability and subject to a \$50 service fee and will be the responsibility of the company and/or broker for any charges associated with signage or changes in booth requirements.

\*CANCELLATION OF EXHIBIT SPACE: Once the MAHO EXPO & "Summer Splash" Convention contract is signed and exhibit space is allocated, you are contracted to exhibit space. An exhibitor who cancels, downsizes or moves its booth space reservation must pay a cancellation fee, shown on contract, plus a \$100 administration fee, which allows MAHO to recover the administration expenses incurred in preparing for the participation of the canceling exhibitor and which it will incur in attempting to resell the booth. Cancellations must be made in writing. Once cancellation is received, the space will be reallocated at the sole discretion of show management.

**COMPLAINT PROCEDURE:** The Management agrees every exhibitor has the right to exhibit without harassment from another MAHO EXPO & "Summer Splash" Convention attendee. If you find a product or literature you consider questionable, please notify show management. A special committee will be available for the show management to notify in order to address the issue. All other issues should also be reported directly to the show management as soon as possible during the convention.

**COOKING FOODS:** Foods cooked at exhibitor's booth for sale on show floor is prohibited. Exhibitor must abide by rules of the Hilton Columbus At Easton. No open flame devices allowed. Access to electricity may be purchased by the contracting exhibitor, from The Hilton Columbus At Easton.

**EXHIBITS :** The Management reserves the right to prohibit the installation or removal from the exhibition any exhibit or part of an exhibit, any exhibitor or employee, which, or who, in the opinion of the Management is objectionable. This may apply to the actual exhibits, to signs, catalogs, souvenirs and printed matter or to persons and their conduct, and include violation of the Rules and Regulations set forth on this application, misrepresentations in applying for booth space and any other action, which, in the sole judgment of the management is objectionable or contrary to the best interests of the Association. Such prohibition or removal may take place at any time and no exhibitor shall have any claim against the Management on account of such action. Exhibitors cannot obstruct the vision to other booths by displays, signs, etc. Booth roof and aisle panels cannot extend more than 4 feet forward from the back wall, or be more than 8 feet high. Side panels that extend beyond 4 feet from the back wall may not exceed 3 feet in height for the balance of the distance (forward to the aisle). No part of the booth, signs or props may exceed 8 feet in height at any location. Reasonable variance will be considered provided renderings/sketches are presented to Management at least 60 days in advance of move-in. If you have any questions about your display, contact Convention Management immediately.

EXHIBITOR CREDIT: The exhibitor will furnish to Management, upon request, credit information and credit reference.

**EXHIBITION SERVICE & LOGISTICS:** George Fern Exposition and Event Services is the official exhibition company. Shipping and handling information will be provided. An Exhibitor Service Kit containing detailed information will be sent directly to you in ample time for advance planning, at no cost, from the show decorator George Fern. The Kit will contain information regarding shipment, labor, electrical service, rental items, exhibit hours, etc. Service order forms for all available services will be included and should be returned promptly. Exhibitors must abide by the rules outlined in the Exhibitor Service Kit. SHIPMENTS: All shipments of booth material must be shipped fo George Fern, NOT the Hilton Columbus at Easton.



#### MAHO Expo & "Summer Splash" Convention Exhibit Rules And Regulations

**EXHIBITOR SAMPLES:** Exhibitors may only distribute samples, products, literature or other material from their booth site or purchased Promotion Zone, and nowhere else in the Hilton Columbus At Easton or adjoining hotels during the trade show. Violations may result in closure of the exhibitor's booth without refund. Samples should be provided at no cost. Selling of Samples or products is prohibited.

EXHIBITOR SOCIAL FUNCTIONS: Exhibitors are prohibited from holding any function simultaneously with any scheduled MAHO EXPO & "Summer Splash" Convention. Exhibitors must get approval, in advance, from the Trade Show Director for such activities. Penalties for such violations will include removal of the company's exhibit, without refund, and exclusion from the next MAHO EXPO & "Summer Splash" Convention.

FALSE, MISLEADING OR DISPARAGING LITERATURE AND/OR PRODUCTS: Show Management reserves the right to request that signs, catalogs, souvenirs and literature be submitted for review prior to accepting this application or prior to booth setup. MAHO is committed to producing a trade show that represents all segments of the health food/natural products industry. Any company making claims about products or dispensing literature that cannot be substantiated with significant scientific data in their booth may be subject to removal from the trade show floor without refund. MAHO does not permit the display of products labeled, marketed or promoted as "legal highs", or "street-drug knockoffs" or products intended to mask substance abuse or interfere with substance abuse tests. If you find a product or literature you consider questionable, see Complaint Procedure.

FORCE MAJEURE: MAHO shall not be liable for delay or failure of performance with respect to this subscription caused by an Act of God, action by any government or quasi-governmental entity, fire, flood, insurrection, riot, explosion, embargo, terrorist attacks, strikes whether legal or illegal, labor or material shortage, transportation interruption of any kind, work slowdown, or any condition beyond the control of the MAHO ("Force Majeure Events"). In such event, MAHO shall be entitled to retain such portion of the Contract Price as required to compensate MAHO for expenses incurred up to the time of the Force Majeure Event.

GOODS TO BE EXHIBITED: No exhibitor shall promote or exhibit or permit to be exhibited in the space allotted to him/her any goods other than those specified in the MAHO EXPO & "Summer Splash" Convention Exhibitor Application and Contract, when signed by management, nor shall he/she exhibit or permit to be exhibited thereon displays or advertising other than his/her own or as specified in the MAHO EXPO & "Summer Splash" Convention Exhibitor Application and Contract. No exhibits/displays/signs/personnel will be permitted in the Hilton Columbus At Easton common areas or adjoining hotels in any place other than the regular assigned exhibit space or purchased Promotion Zone.

**HEALTH DEPARTMENT REQUIREMENTS:** Management requires that exhibitors who are handling food samples be aware of and follow any applicable State Health Department requirements which may apply to food handling. Management will not assume responsibility for monitoring these requirements.

HOLD HARMLESS: It is understood that MAHO or the Hilton Columbus At Easton or legal entities which own, lease, and/or operate these entities nor their members, officers, directors, or employees shall be responsible or liable for injury to any person or persons or for loss or damage to any property belonging to the exhibitor or any person or persons while in the Hilton Columbus At Easton or his goods while in transit to or from the building or while in the building for any cause whatsoever or otherwise, except for the gross negligence or willful misconduct of the Hilton Columbus At Easton and their employees. The exhibitor assumes full responsibility and liability for all loss, damage, or destruction of the property of the exhibitor, his guests and all property of the Hilton Columbus At Easton used by the exhibitor or brought upon the Hilton Columbus At Easton premises in his behalf, except for the gross negligence or willful misconduct of the Hilton Columbus At Easton and their agross negligence or willful misconduct of the Hilton Columbus At Easton used by the exhibitor or brought upon the Hilton Columbus At Easton premises in his behalf, except for the gross negligence or willful misconduct of the Hilton Columbus At Easton and their employees. The exhibitor assumes full responsibility and liability for all only any and all persons or property in any way connected with the exhibitor display caused by the exhibitor's employees. The exhibitor indemnifies and agrees to hold harmless the MAHO or the Hilton Columbus At Easton and legal entities which own, lease, and/or operate the Hilton Columbus At Easton and employees against any and all damage to property or personal injury caused by the exhibitor or his agents, representatives, employees, or any other person.

**INSURANCE OF EXHIBIT:** The Management has provided security and will use every possible effort to safeguard exhibitor's property. MAHO cannot be held responsible for products in exhibits. If insurance is desired, it must be purchased by the exhibitor at his own expense, no exhibitor may allow any article that will void or raise the premium of the insurance held by MAHO or the Hilton Columbus At Easton. Exhibitor is responsible for any damage it inflicts on the facilities. Any violation will cancel the contract for exhibition space without refund.

**LIABILITY:** Exhibitor agrees that if MAHO should incur liability for any act whatsoever, as determined by an appropriate court of law or any other binding, decision making body, the damages to which the exhibitor shall be entitled shall be limited to the amount of the exhibit fee paid by exhibitor.

MUSIC, PHOTOGRAPHS, PUBLIC ADDRESS SYSTEMS, AND ANY COPYRIGHTED MATERIAL: Loud speakers, public address systems or other audio visual aids, which may be distracting or disruptive, are prohibited. Final decision as to the level of distraction remains with show management. Each Exhibitor is responsible for obtaining all necessary licenses and permits to use music, photographs or other copyrighted material in the Exhibitor's booth or display. No exhibitor will be permitted to play, broadcast or have performed any music or use any other copyrighted material, such as photographs or other artistic works without first presenting to Management proof satisfactory that the Exhibitor has, or does not need, a license to such music or copyrighted material. Management reserves the right to remove from the exhibit all or any part of any booth or display which incorporates music, photographs or other copyrighted material for which the Exhibitor fails to produce proof that the Exhibitor holds all required licenses. The Exhibitor shall remain liable for and shall indemnify and hold Management, their agents and employees, harmless from all loss, costs, claims, cause for actions, suits, damages, liability, expenses, and costs, including reasonable attorney's fees, arising from or out of any violation or infringement (or claimed violation or infringement) of any patter, copyright or trade secret rights or privileges by Exhibitor's agents or employees.

**PRE-SHOW DISCOUNTS:** Management respectfully requests that exhibitors at the MAHO Convention & Buying EXPO refrain from offering pre-show discounts to retailers. This practice is harmful to the show and discourages show attendance.

**PAYMENT OF EXHIBIT SPACE:** The appropriate (50% deposit) must accompany space application. Please see contract for cancellation fees. Payment in full must be received on the date indicated on Exhibit Contract. Any and all spaces not claimed and occupied before 9 a.m. of opening day may be sold or reassigned without refund. \*For confirmed participants in Exhibitor Loyalty Booth Pre-Sales Option please refer to email and corresponding contract info.

SMOKING: The Hilton Columbus At Easton Smoking is a 100% smoke free facility. Smoking is prohibited at all times in the exhibition hall and during MAHO EXPO & "Summer Splash" Convention specified events.

SUBLEASING: Exhibitors may not sublet their space, or any part thereof.

**TEAR DOWN OF EXHIBITS:** No exhibits may be removed from the exhibition hall from the time of the opening of the show until closing time except on written permit from the Management and the permit will designate the hours at which that removal is to take place. Penalty for tear down of booth before official closing (per program) on Sunday, SHOW DAY, will mean loss of priority in space selections for the next year's show or may be subject to a refundable deposit to act as a bond.